

# Jaymie Lang named SMMC 2010 Patient Choice winner

## Special to the Herald

When Scenic Mountain Medical Center asked former patients to nominate nurses who exceeded expectations, the community responded with an incredible number of nominations.

The Patient Choice Award recognizes exceptional care, comfort and compassion offered by the nurses at SMMC and honors one nurse in particular.

Jaymie Lang, a registered nurse, was presented with the award during a special barbecue dinner honoring all of the SMMC and Family Medical Center employees as part of National Hospital Week.

Why would SMMC ask former patients to be so involved in spotlighting an exceptional nurse, rather than making the choice internally?

"Sometimes it's just too hard to spot one nurse when there are so many nurses in our hospital doing such an incredible job caring for our patients," says Judy Roever, SMMC's chief nursing officer.

"That's why we asked patients to help us make the choice. They see the little things that matter so much on a very personal level," she continued.

During the nomination period, which



Courtesy photo

**Jaymie Lang, left, a registered nurse at Scenic Mountain Medical Center, is joined by Donna Rich, supervisor of the hospital's medical surgical unit, after being named winner of the SMMC Patient's Choice Award.**

ended May 1, individuals who had personally received care at SMMC in the last year or had a family member receive care, were encouraged to thank a nurse for "going the extra mile" by submitting a nomination for the 2010 Patient Choice Award.

"The result was an unbelievable number of nominations being received," said Kim Howell, SMMC marketing director. "And while all nurses strive to provide compassionate care, there are always a few individuals who really stand out from the

crowd."

Other nurses who were nominated included Stephanye Breckenridge, Theresa Froman, Kasi Hecker, Psyche Mancha, Charlotte Scott, Terry Sims, Hassan Shaer, Kaye Womack and Michelle Worthy.